

HOW TO SET UP MFA FOR YOUR MMU **MICROSOFT 365 ACCOUNT**

This guide is for students and staff accounts. Multi-Factor Authentication (MFA) helps protect your account by requiring a code from your phone in addition to your password.

Instructions Step 1 Sign in to Your Microsoft 365 Account a) Go to https://portal.office.com and sign in with your MMU email and password Microsoft. Sign in Sign-in options b) Enter your MMU email (e.g., yourlD@student.mmu.edu.my) and password. ← @student.mmu.edu.my Enter password Forgot my password Sign in

Start MFA Setup

If prompted, click Next to begin setting up additional security.



IT Hotline No: 03-8312 5777 (C) | 06-252 4777 (M)

Email: nice.support@mmu.edu.my

a) Microsoft Authenticator App

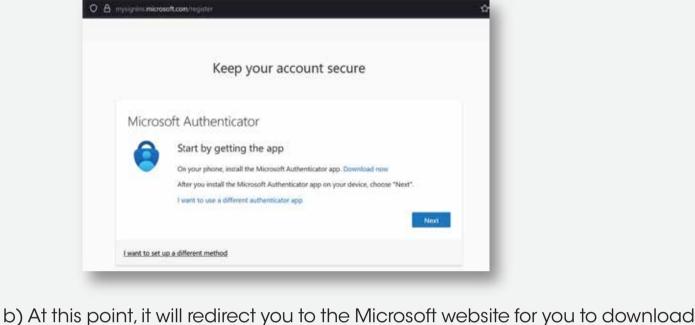
3

Click 'Download now' to download and install the Microsoft Authenticator

the Microsoft Authenticator app.

Download and install the app.

app from the Google Play Store or Apple App Store.



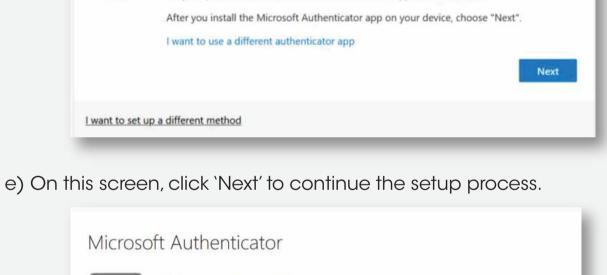
O A www.microsoft.com/en-my/security/mobile-authenticator-app Microsoft Security Why Microsoft Security Solutions - Products - Services - More -



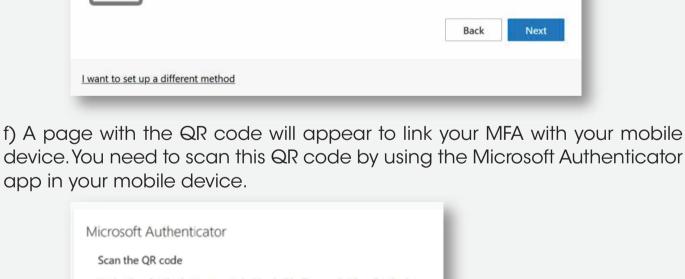
Microsoft Authenticator

d) Go back to the previous page and click 'Next' to continue the process.

Start by getting the app On your phone, install the Microsoft Authenticator app. Download now



Set up your account If prompted, allow notifications. Then add an account, and select "Work or school".



Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator fter you scan the QR code, choose "Next"

code from the website.

Link your mobile device.

follow the instructions.

a) Now open the Microsoft Authenticator app on your mobile device. Simply

b) At this screen, choose 'Scan a QR code'. Notification might be appear to request for this app to use your phone camera. Click allow and scan the QR

- Peace of mind for your digital life
- Add work or school account Restore from backup c) After you scan the QR code, it will add your Microsoft account into the app. Click Finish. Your account will be shown in the app. d) Go back to the website and click 'Next'.

Secure your accounts with multi-factor authentication and automatically fill passwords saved in your Microsoft account.

- e) Approve the test notification on your phone with the number show in the browser and type into the Microsoft authenticator.

On iPhone, you may be asked to allow camera access the first time you scan a QR code, and to allow notifications. The steps and options are otherwise the same as on Android, but the interface may look slightly different.

Email: nice.support@mmu.edu.my

TM GROUP

^{*}Note for iPhone Users